

TIFFANY & Co.

To start your Service Request:



1. Send in your Tiffany item with the completed form.



2. Review and approve the email estimate from our Tiffany workshop.



3. Receive your item shiny and ready to wear.

What else do I need to know?

- **Our craftspeople use only genuine Tiffany parts and materials ensuring that the quality of serviced merchandise remains unsurpassed.**

Your item will be reviewed by our servicing support team. In our workshops, your piece is repaired or adjusted and hand polished. A quality inspector reviews the work ensuring our rigorous standards are met.

- **Estimates for most jewellery requests are emailed within 10 days of your merchandise being received.**

Most services are completed within 3-4 weeks once the estimate is approved.

- **We offer repair, sizing, polishing and other services for most Tiffany products.**

Prices start at:

| | |
|---|------|
| Silver Jewellery Repair..... | £75 |
| Gold and Platinum Jewellery Repair..... | £155 |
| Personalisation..... | £60 |
| Watch Servicing..... | £185 |
| Return Postal Charge..... | £10 |

- **Make sure your piece is protected when you send it in.**

A secure postage box or a bubble envelope works well for most merchandise.

- **If your item is antique, bulky or fragile, we strongly encourage you to contact us before sending.**

- **Please do not send any original packaging that may be sentimental.**

We will ensure your merchandise is returned securely and well protected.

- **Ensure your piece is protected, tracked and insured when you send it to us.**

We will notify you via email once we have received your item.

- **We are only able to ship completed orders to addresses in the UK.**

If you live outside of the UK, please contact us for options.

Contact us for any further questions



Email: servicecentreak@tiffany.com

Phone: 0800 160 1837

Service Request Form

TIFFANY & Co.

Date _____

| | |
|------------|-----------|
| First Name | Last Name |
| Address | City |
| County | Post Code |
| Email | Phone |

How would you like your item returned?

Posted directly (£10.00 postage fee applies)

Collect From Store _____

Has this item been previously serviced by Tiffany & Co.?

Yes No If Yes, When? _____

Please describe your item as completely as possible, including any distinctive markings/damage/ personalisation.

Please describe your servicing request. Please be as specific as possible so our craftspeople do exactly what you wish.

Additional instructions or comments:

----- Cut below to use as postage label 

LTSC
PO Box 583
Dartford
DA1 9XS