

# TIFFANY & CO.

## To start your Service Request:



1. Send in your Tiffany item with the completed form.



2. Review and approve the email estimate from our Tiffany workshop.



3. Receive your item shiny and ready to wear.

## What else do I need to know?

- Our craftspeople use only genuine Tiffany parts and materials ensuring that the quality of serviced merchandise remains unsurpassed.**

*Your item will be reviewed by our servicing support team. In our workshops, your piece is repaired or adjusted and hand polished. A quality inspector reviews the work ensuring our rigorous standards are met.*

- Estimates for most jewellery requests are emailed within 10 days of your merchandise being received.**  
*Most services are completed within 3-4 weeks once the estimate is approved.*

- We offer repair, sizing, polishing and other services for most Tiffany products.**

<b>Prices start at:</b>	Silver Jewellery Repair.....	\$130
	Gold and Platinum Jewellery Repair.....	\$290
	Personalisation.....	\$100
	Watch Servicing.....	\$320

- Make sure your piece is protected when you send it in.**

*A secure mailing box or a bubble envelope work well for most merchandise.*

- If your item is antique, bulky or fragile, we strongly encourage you to contact us before sending.**

- Please do not send any original packaging that may be sentimental.**

*We will ensure your merchandise is returned securely protected.*

- Insure your item and ship via Australia Post or a transit service of your choice.**

*We will notify you via email once we have received your item.*

- We are only able to ship completed orders to addresses in Australia.**

*Shipping to P.O Boxes is currently unavailable.*

*If you live outside of Australia, please contact us for options.*

## Contact us for any further questions



Email: [ServicingSupportAU@tiffany.com](mailto:ServicingSupportAU@tiffany.com)



Phone: 1800 731 131

Chat using the icon on the right side of the contact us page on [tiffany.com](http://tiffany.com)

